



## 2019 RETURN & EXCHANGE POLICY

### Checking Your Order

Please check the packing material to ensure no small items or papers are accidentally thrown out. Sometimes small items are packed within larger items for security. As hard as we try, errors can occur. If there are any problems with your order, please call us at **888-237-7683**.

### Returns

If you are not satisfied with an item or wish to exchange it for a different one, complete the return form below and include it with your returned merchandise.

- You have thirty (30) days from the date of receipt to return merchandise
- **All sales final** for Clearance/Discontinued Items
- Refunds are issued in the original form of payment
- You are responsible for return postage unless the item was sent in error, damaged, or defective

### Wrong Items / Damaged or Defective Items

If you received an incorrect item, or an item that was damaged or defective, please contact Customer Service at 888-237-7683 to request a pre-paid return label to return your item at no charge.

- You have seven (7) days from receipt of shipment to report damages and shortages.
- Once you receive the pre-paid return label, complete the return form shown below, and include it with your return merchandise.

### Non-Returnable Items

- Special Order items.
- Personalized or Engraved merchandise unless the item is defective. We are not responsible for typographical errors.
- Untailored uniform items that have been tailored elsewhere.

**For instructions on returning tailored uniform items, contact our Uniform Specialists at 800-336-0291, extension 240, Hours: 0800 to 1630 EST, Monday through Friday.**

### Return and Exchange Form

Have Any Questions? Please call 888-237-7683

Originally Purchased by: \_\_\_\_\_ Customer # (if available) \_\_\_\_\_

**Marine Corps Association**

Name: \_\_\_\_\_

**Attn: Retail Returns Dept.**

Address: \_\_\_\_\_

**715 Broadway St**

Phone/email: \_\_\_\_\_

**Quantico, VA 22134**

### Returns [Please indicate the item(s) you are returning, including a reason]

Item #	Item Name	Color	Size	Quantity	Reason for Return

### Exchanges [Please indicate the item(s) you want to exchange]

Item #	Item Name	Color	Size	Quantity	Comments

**Refund information** Due to security reasons, we do not keep your credit card info on file. Refunds are issued in the original form of payment. Please complete this section for refunds to credit or debit cards.

Card type: (Circle one)      Visa      Master Card      Discover      American Express      Store Credit

Last 4 numbers of Credit Card Number used: \_\_\_\_\_ Exp. Date (MM/YY): \_\_\_\_\_

Signature: \_\_\_\_\_